



Concession Manager Job Description:

We're looking for a highly motivated, organized, and outgoing individual to fulfill the position of **Concession Manager** for the Medicine Hat Mavericks Baseball team. This individual must strive for a superior fan experience and demonstrate outstanding leadership skills.

Responsibilities:

- Forecast, plan, source, and order food & beverage product
- Build positive relationships with food & beverage vendors
- Manage food & beverage operations
- Follow food and safety regulations
- Create and enforce food & beverage policies to ensure consistent, high quality
- Maintain positive customer relationships, process complaints, and respond to customer needs
- Hire, train, and manage food & beverage staff
- Other tasks as assigned by Mavericks Baseball managers

Qualifications:

- Experience in the hospitality industry, with an emphasis on culinary skills
- Exceptional organizational and leadership skills
- Independent problem-solving skills
- Respectful communication style
- Excellent customer service skills
- Ability to manage multiple projects and staff members
- Responsible, punctual, and strong work ethic

Additional Skills:

- The employee may be required to walk or stand for long periods of time
- Ability to lift approximately 25 pounds, transfer and organize product deliveries
- While performing this job, the employee will be exposed to sunlight, heat, and wet conditions

Position Type:

- Full-time, salary position (\$15K to \$18K dependant on experience)
- Seasonal (mid-April to end of August)
- Must be available evenings, weekends and some holidays

To apply, please email resume with references to tm@themavericks.ca subject: Concession Manager