



Assistant Concession Manager

Job Description:

We're looking for an organized and outgoing individual, with food service experience, to be the Mavericks 'Assistant Concession Manager' this season. This individual must prioritize food quality and safety, while demonstrating superior teamwork and customer service.

Responsibilities:

- Support the Concession Manager with food & beverage operations
- Follow food and safety regulations
- Enforce food & beverage policies to ensure consistent, high-quality service
- Demonstrate efficiency and accuracy with fulfilling concession orders
- Prep, cook, and fulfill food orders
- Work with the Concession Manager to teach, support and supervise concession staff
- Open and/or close the concession, including cashouts and lockup
- Work all Mavericks home games as well as some high school/legion tournaments, and other facility bookings requiring concession services (Including July 30-August 3: American Legion State Playoffs)
- Model professional communication, focusing on positivity, while promoting strong work ethic
- Plan and prepare the pre-game meals for Mavericks players, approximately 8-10 games of the season

Qualifications:

- Valid Food Safety Certification
- Valid ProServe Certification
- Experience in the hospitality industry, with an emphasis on food and beverage
- Exceptional organizational and leadership skills
- Independent problem-solving skills
- Respectful communication style
- Excellent customer service skills
- Ability to manage multiple projects and staff members
- Responsible, punctual, and strong work ethic

Additional Skills:

- The employee may be required to walk or stand for long periods of time
- Ability to lift approximately 25 pounds, transfer and organize product
- While performing this job, the employee may be exposed to sunlight, heat, and wet conditions

Position Type:

- Part-time (primarily evenings and weekends)
- Seasonal (April 10th to mid-August)
- Must be available evenings, weekends, and holidays as indicated by the league calendar
- \$25/hour

Send resume with references to: tm@themavericks.ca Subject: Asst. Concession Manager